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The Nelson Poynter Library provides a variety of means for students and faculty to access research and reference assistance in person at the reference desk, through phone assistance, email support, online reference chats, and through a librarian embedded into the blackboard component of distance education classes. Education students receive research instruction during 1 hour bibliographic instruction classes and through our one-on-one research assistance program (RAP). Class library research sessions highlight library resources and services for Education students and research instruction is tailored to the specific course assignments and needs of the education students. In addition to contacting library support through the previously mentioned means, distance education students can access a variety of Education specific online study guides through the Nelson Poynter Memorial website or through the main USF Libraries webpage.

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Blackboard Training
- Specialized Bb training for Education Adjuncts F2009
- Specialized Bb training for Education Faculty May 2008
- Education Faculty have come to general Bb training

**Virtual Reference and Instruction Support**

USF SP Education Virtual Reference Support
- Blackboard, embedded librarian for the following courses (multiple semesters)
  - Foundations of Educational Research EDF6481
  - Foundations of Measurement EDF 6432
- Email and Phone Education reference
  - to Librarian Kaya van Beynen
  - or to Poynter Library Reference Desk
- Education Subject Guides
  - Main Library Education site
  - Individual Education Online Guides
    - Caldecott Medal Books
    - Cooperative Learning
    - Education: Elementary Education
- Education: Curriculum & Instruction
- Education: Law & Legislation
- Education: Leadership
- Education: Literacy
- Education: Mathematics Instruction
- Education: Measurement and Evaluation
- Education: Multicultural Resources
- Education: Research
- Education: Science Instruction
- Education: Special Education
- Education: Young Adult Literature
- Mental Measurements Yearbook
  http://www.nelson.usf.edu/reference/documents/MMYtips.html
- Newbery Medal Books http://www.nelson.usf.edu/reference/refhelp/Newbery.html
- RefWorks
  http://www.nelson.usf.edu/reference/refhelp/RefWorks.html

USF System Education Virtual Reference Service
- Email Reference support
- Chat Reference support
- Just started Texting Reference service
- Subject Guides Education
  http://www.lib.usf.edu/public/index.cfm?Pg=SubjectGuides&Subject_id=a343fa03-e327-b1a1-4c21-ada99bb31c3a0

Courses
Library and Internet Research Methods (LIS 2005)
- Included some undergraduate Education students
  - Course taught Fall 2008, Spring 2009, Summer 2009, and currently Fall 2009

Education Library Displays
- Multi-cultural educational resources(2008)
- Banned Books (2007)