Student Affairs Service Improvements : 2004-2005 : Report

University of South Florida St. Petersburg. Division of Student Affairs.
Division-Wide Initiatives

- Student Affairs Departments collaborated with Academic Affairs to establish the first campus Honors Week.

Academic Success Center / Research and Assessment

- Location and funding for a new Academic Success Center was secured to consolidate the services of the Math and Writing Centers and expand tutoring services to additional academic disciplines. Services will also be expanded to include graduate entrance examination preparation assistance, academic counseling, workshops for learning skills, credit courses, special programs for SAT preparation and incoming freshmen.

- Coordinated campus participation in two national student surveys, the National Survey of Student Engagement (NSSE) and the Cooperative Institutional Research Program (CIRP).

- Implemented tutor training program to introduce tutors to productive tutoring techniques including listening skills, use of positive reinforcement, encouraging student ideas and verbalizations, questioning skills, the use of structure, directive techniques, needs of ESL students, and ethical issues.

- Developed and published an on-line program evaluation instrument for the Writing and Math Centers using Snap Survey software, resulting in increased response rates.

- Preliminary planning begun for Freshman Summer Institute.

Counseling and Career Center

- All student program assistants received training on E-Recruiting. This reduced the wait time for clients to gain access to the job system.

- Established a partnership with the College of Business’ Coordinator of Graduate Placement and Internship Coordinator.

- Expanded employer access to E-Recruiting (renamed Recruit-a-BULL) database to enter jobs directly.
• Established a new career counseling position to provide services to the growing student population.

• Established collaborative relationships with the Deans/Representatives of the College of Arts and Sciences, College of Business, College of Education and Graphic Arts.

Student Services

• Developed a comprehensive policy and procedures manual for Housing.

• Developed a housing advisory committee.

• Broke ground for 354 bed residence hall to open in Fall 2006.

• Installed voice recognition software program for disabled students. System is available at Poynter Library.

• Electric doors were installed at the Piano Man building and at the Counseling and Career Center.

• Upgraded facilities for disabled students (tables, computer, office equipment) at Terrace 200.

• Enhanced web sites for student affairs, multicultural affairs, disability services.

Student Life

• The Fitness Center was completely renovated with all new equipment.

• New Student Orientation program was re-designed to include presentations by faculty from the three colleges.

• The Coed Sailing Team finished the season ranked 9th in the United States.

• The Crow’s Nest initiated publishing on a weekly schedule.

• Student Government worked successfully with the State of Florida Legislature to gain a new, special student fee to support building a student center facility.