
Nelson Poynter Memorial Library.

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Annual Report
July 1, 2015 – June 30, 2016

Nelson Poynter Memorial Library
University of South Florida St. Petersburg
2017
Under the leadership of Interim Library Dean, Deborah Henry, the library forged ahead with several new online learning, classroom, library instruction, and systems infrastructure initiatives. Additionally, steady progress continued on the reshaping and updating of library collections, stacks management, and library security. Meanwhile preparations for an upcoming major archival project and student ePortal continued. Under the direction of Dr. Olivia Hodges, Associate Dean, College of Education and Chair of the Search Committee, the Nelson Memorial Library conducted a successful search for a new library dean; Catherine Cardwell, formerly Ohio Wesleyan University Director of Libraries was hired with a July 1, 2016 start date.

Library staff and faculty were productive, honored, and published during the 2015-2016 fiscal year; individual departmental reports documenting projects and activities are available in the USFSP Digital Archive: http://dspace.nelson.usf.edu/xmlui/handle/10806/4247

Access Services
Charged with keeping the NPML building open and running, circulation, reserves, interlibrary loan, and the smooth flow of materials to borrowers, the Access Services department also assumed new responsibility over the Audio-Visual materials and Print Periodical stacks. A new Sentry WAM security gate system was installed at the library exit and the department worked with the Campus Safety department for a change in the late night security guard contract to Weiser Security Services. Department Heads Virginia Champion (Access Services) and Tina Neville (Research & Instruction) reviewed the collaborative reference service structure and hosted updated training sessions for members of both departments. Department staff also contributed to various library displays and exhibits such as Star Wars, Banned Books, Native American Heritage Month, Winnie the Pooh Day, etc. that kept the library looking fresh and engaging throughout the year.

Collection Development & Technical Services
The NPML collections continued to be reshaped by strategic deselection and relocation of print materials, in conjunction with continuing remodeling of library spaces. Analysis and deselection of material that is superseded, outdated, or available electronically continue, with the goal of no physical growth despite adding new materials. Acquisition of juvenile titles has more than doubled in the past year, and has increased about 40% over five years. Media acquisitions, on the other hand, have dramatically decreased, due to the introduction of Kanopy, a streaming media platform suitable for academic environments. Print journals available electronically were deselected through analysis of JSTOR, Oxford, Project Muse and other large journal packages with stable online content.

Collection assessments for Interdisciplinary Social Science (ISS) and Conservation Biology were completed in December 2015 and March 2016 respectively. The position of Manager of Library Operations was filled at the end of January 2016.

Online Learning & Instructional Technology Services (OLITS)
OLITS has had an active year, completing two major classroom technology refresh and redesign projects in Science & Technology, Davis Hall, and Harbor Hall buildings while also preparing AV installation and services for the new Kate Tiedemann College of Business building. To support online instruction, OLITS
created a Lightboard Studio; faculty members can now directly face and interact with students using with notes and diagrams for class videos. USFSP courses that have already used the Lightboard include Spanish, French, Teaching Elementary Math, and Educational Leadership. At the start of the 2015-2016 year, OLITS implemented a secure exam proctoring program called “Proctorio” in order for faculty to review for academic integrity issues. Four courses received Quality Matters Certification and all Instructional Designers and Librarian Gary Austin are now officially trained and certified QM reviewers.

The Distance Learning Accessibility Committee continues to support efforts to improve accessibility and universal design to students in online and blended learning environments. The committee has begun a partnership with Oregon State University on an Institute of Education Sciences grant to build a toolbox for institutions nationwide looking to begin closed captioning for online media. In February, USFSP hosted the Bay-to-Bay Distance Learning Symposium, featuring four USFSP faculty and a keynote presentation by Sir Ken Robinson in which he spoke of how growth, change, and innovation can sustain educational success. The new USFSP Center for Innovative Teaching and Learning (CITL) was announced during the Bay-to-Bay Symposium. The CITL is currently under development and its advisory board is chaired by the Interim RVCAA Dr. Mark Durand with Librarian Deb Henry and Instructional Designer Otis Wilder as Board Members.

Research & Instruction (R&I)

While the NPML continues to see a decline in on-demand reference questions, in-depth research consultations have continued to dramatically increase (+37% 1 yr and +155% 5 yr increases). The need for prominent chat widget and LibGuides locations was evident this year as use of these online reference resources increased after they were relocated to a prominent position on the library homepage. The subscription to LibGuides was upgraded to version 2 and required a significant clean-up of database and online assets.

Instructional outreach moved into a new area as library instruction videos were requested by the faculty of Cognitive Psychology and Children’s Literature online courses. Gary Austin provided extensive assistance to Dr. Steve Diasio’s GEB4890 course where students were required to create a marketing plan for a local small business. The NPML administered the national Ithaka S+R survey of faculty and students research habits in the fall 2015 semester. This survey was administered at participating institutions across the nation allowing for nation-wide comparisons.

Special Collections & University Archives (SCUA)

The number of research requests to the SCUA has steadily increased (+58% over 5 yrs). The SCUA significance was particularly demonstrated in 2015-2016 by the sharp rise in the number of research requests by non-USF academics and community members. In March 2016, the Florida Legislature announced funding for the NPML to digitize the Weekly Challenger, a St. Petersburg African American newspaper. In anticipation of this project, a great deal of SCUA effort was spent preparing both the SCUA space and collections. A safe and climate controlled room in Harbor Hall was converted into a SCUA off-site collection room and Special Collections Librarian Jim Schnur relocated significant, but seldom used collections to this space. The year 2015-2016 was the 50th Anniversary of the USFSP campus, and Jim Schnur was active on the celebration steering committee hosting a successful five part “USFSP by the Decades” lecture series.
Systems & Digital Technology (S&DT)

The library instruction classroom received a total equipment and furniture renovation; installations including power and network expansions, audiovisual and AV cabling and terminations to support the project. S&DT installed Proctorio, a student exam proctoring service consisting of web cameras and software, to 30 machines in the library instruction classroom and the Information Commons, as well as to the 20 new laptops that were purchased and placed into circulation. The Information Commons expanded with five computers added to the north atrium wall on the first floor and to a quiet computer commons on the third floor. The ePortal workgroup was set to produce an online support portal to support all aspects of non-classroom online learning. Dr. Casey Frechette spearheaded the effort with Sharon Austin as a supportive programmer. Systems Infrastructure Hardware and Licensing received a full replacement, dedicated work went to design the upgrade, select and install all hardware and software components. During this period, the desktop equipment refresh brought 10 new computers and 50 laptops to areas of the library and OLITS.

Scholarship & Publications (highlights)


**Awards**

NPML Librarian received several awards and honors during the 2015-2016 year. Special Collections Librarian Jim Schnur received the USFSP Chancellor’s Award for Excellence in Service, 2014-2015. Jim Schnur was also honored by the City of Seminole when they proclaimed January 12, 2016 “Jim Schnur Day.” This distinction was made in honor of his contributions to the city and was awarded at the City Commission Meeting, Seminole. Research and instruction librarian Kaya van Beynen was granted promotion to Librarian and the NPML received a USFSP 50th Anniversary Event Grant to host speaker Jose Godinez-Samperio during Hispanic Heritage month.

**Faculty & Staff Service (highlights)**

The faculty and staff of the NPML serve on many university, community, state, and professional committees. This list only includes some of the highlights.

**University Service**

- Deb Henry and Otis Wilder are members of the Advisory Board for the newly created USFSP Center for Teaching and Learning (CITL).
- Virginia Champion serves on the USF Next Gen ILS Committee
- Camielle Crampsie is the Chair of the NPML Exhibits Committee
- Christine Dunleavy serves on the USF ILS implementation Planning Committee
- Tina Neville served on the search committee for the USF Health Sciences Library Assistant Director
- Patricia Pettijohn was the co-Chair of the USFSP Chancellor's Advisory Council on Diversity and Inclusive Community
- Jim Schnur served on the USFSP TEDx Planning Committee and the USFSP 50th Anniversary Steering Committee

**Community Service**

- Cynthia Brown, Patricia Pettijohn, and Kaya van Beynen volunteered at the Tampa Bay Times Festival of Reading
- Cynthia Brown volunteered at the St. Petersburg Mainsail Art Festival
- Karla Kmetz Morris is a Board Member of the Florida Alliance for Assistive Services and Technology
- Jim Schnur was the President, then the immediate Past-President for the Pinellas County Historical Society and is a Board Member of the Seminole Community Library
- Kaya van Beynen was the co-Chair of the Evaluation Committee and a member of the Steering Committee of the St. Petersburg Science Festival.

**State Service**

- Christine Dunleavy serves on the Florida Academic Library Services Cooperative in both the Technical Services Standing Committee and the ILS implementation Cataloging/Authorities working group.
- Natalie Polson serves on the Florida Academic Library Services Cooperative in the ILS Serials working group.
Professional Service

- Tina Neville is the Vice Chair of the FLA Conference Planning Committee and the Chair of the Exhibits subcommittee
- Gary Austin also serves on the FLA Conference Planning Committee,
- Deb Henry serves on the FLA Scholarship Committee.
- Jim Schnur is the Editor of the Florida History in Publications for the Florida Historical Society
- Tony Stamatoplos is Chair of the ACRL Anthropology & Sociology Section (ANSS), 2017 Conference Planning Committee and is on the Editorial Board for the journal Learning Communities Research & Practice (LCRP)
- Kaya van Beynen was the vice-Chair of the ACRL Education and Behavioral Sciences Section (EBSS)

Future Directions

Library services frequently span across individual departments, requiring deep integration of various skills, services, and resources. The future projects listed here all require participation and coordination across the library and online learning departments and are expected to occupy library staff and faculty attention in the upcoming year.

Next Generation Integrated Library System (ILS)

The shared statewide bibliographic catalog will migrate to a new system in July 2017. To accomplish the work required to test, document and train for the system will require a series of statewide meetings and collaborative training sessions. Preparing for the new ILS will be a large part of Access Services and Collection & Technical Services departments’ training and assignments for the coming year.

Textbook Reserve Collection Project

As part of the state-wide Textbook Affordability Project, the NPML is beginning a pilot project placing library owned books that are used as course texts on Reserve. These books will be entered into the ILS course Reserve system and be available for 3 hour check-outs.

Matching NPML Collections to USFSP Growth

As USFSP plans to add substantive new programs, majors and minors, as well as students, new courses and programs require library resources. Collections must be constantly assessed and developed to support new areas of research and teaching.

Library Renovations

Renovation of library space continues. In 2015-2016 the 2nd floor of the library received new carpeting. Upcoming 2016-2017 projects include the caulking and painting the library exterior and the continued reshaping of the interior to meet new student learning and research needs.

Weekly Challenger

The library is in the process of acquiring appropriate digitization equipment for the project that will allow the library to digitize not only the Weekly Challenger, but other African-American newspapers in Florida.
In fall 2016, the library began subscriptions to Digital Commons and ScholarWorks and will transition existing content from dSpace to these bepress products. The new archive, called Digital USFSP, is under construction and will be available by the end of spring semester.