11-3-2008

Employee of the Month: 2008 : 11 : Yoli Lanuza

University of South Florida St. Petersburg.

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MEMORANDUM

DATE: November 3, 2008

TO: Yoli Lanuza
Executive Administrative Specialist

FROM: Karen A. White
Regional Chancellor

SUBJECT: Employee of the Month for November

Congratulations! You are a recipient of the USF St. Petersburg Employee of the Month award for November 2008.

This award is given to employees who go above and beyond typical job expectations, provide outstanding customer service, or perform distinctive achievements that impact the department/campus. You were recognized for your contributions by accepting the responsibility of acting as the campus operator for the main phone line during a period when this duty was not assigned to anyone. I understand that this is not within your job description since the need for this service grew out of budget reductions. As the administration considered several options, you stepped up and accepted the responsibility and brought a resolution to this problem! Your work has positively impacted the customer service that students and parents receive when calling for information.

The Employee of the Month recipient receives a $50 gift card to Publix and a monthly parking pass to park in Lot 1 at the Poynter Library in one of the designated Employee of the Month parking spaces.

In order to pick up your gift card, please present this memorandum to the Cashier's Office, BAY 132, with a photo identification card.

I applaud your commitment and dedication to our institution. Again, congratulations!

cc: Dr. Kent Kelso, RVC
Human Resources